

**COMPLAINTS FORM
DOCUMENT CONTROL**

Version	Amendment & Reviews	Approved by	Date
1	Document Collated	D Bruce	9/6/18
1.1	Document Reviewed by BOT	D Bruce	2/7/18
1.2	Reviewed by Staff	D Bruce	3/7/18
1.3	Logo change	D Bruce	10/09/2020
1.3	Reviewed	D Bruce	13/06/2024

- Fill in all details and post, email or hand deliver to Camp Columba office or Camp Manager

COMPLAINTS FORM

Please note as much detail as possible i.e. food related - note the meal item, date, time etc.

Group Name:

Name of Complainant:

Date:

Contact No. / email:

- ☐ Buildings & Grounds
- ☐ Activity
- ☐ Kitchen
- ☐ Child Safety
- ☐ Other? _____

Details of Complaint

Date incident occurred

Time incident occurred

Who was involved?

What happened? (think: environment > people > equipment)

Where did it happen?

Why did it happen?

What could have been done to prevent it happening?

FOLLOW UP (Office use only)

Follow Up Form Attached ☐