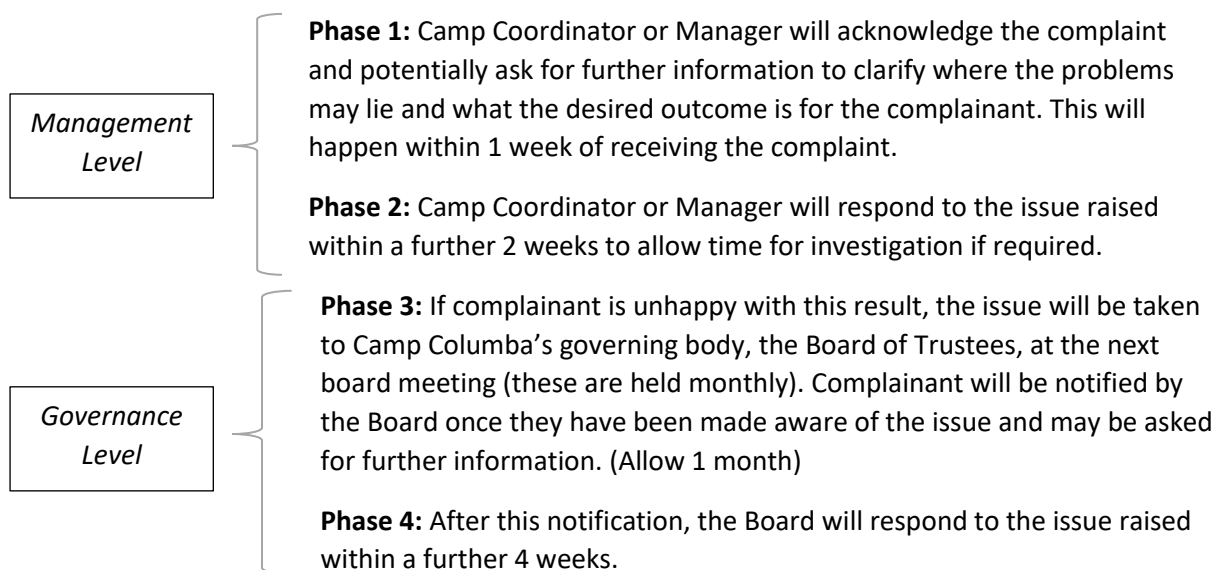


## Camp Columba Complaints Procedure

Any complaints or concerns regarding Camp Columba as a whole or any of Camp Columba's programmes are to be lodged by phone (03 205 3702) or by e-mail through the Contact Us page on our website.



**Phase 5:** If the complainant remains unhappy with how Camp Columba has handled the situation, they may take it to the Ministry of Social Development, Social Sector Accreditation Team for further investigation.